To find the latest approved windows update in Incentre

“Do on Thursday”

Follow Tom’s email

Go to Incentre- Type password and username> Select Service> Select Software> Software Vulnerability> Patient Monitoring> Bottom Section Patient Monitoring> [PIICiX Security Status Table RevR - June 2019](http://incenter.medical.philips.com/doclib/getDoc.aspx?func=ll&objId=19078782&objAction=Open&AppLibId=6.SV)(select Any recent Month)> Select windows VERSION> Latest approved in the last section of the document.

Approve windows version from MS- Server

Go to windows server> Remote desktop> Select HNEWSUS05>Updates>All updates>Search (Right side of screen)> Type New Windows code and search> Select appropriate update and click right then approve>Select JHH> Approve

\*Note: Select on top middle of the updates window ‘Approval: Approved, Status: Any’

Windows 7 – x86 32 bit (Muswellbrook),

Windows Server 2008 R2 – 64 bit (Tamworth),

Windows 8.1 – 64 bit (JHH Centrals),

Windows Server 2012 R2 – 64 bit (JHH Server)

Doing this Physio/web server will automatically update at 3:00 AM

Over the weekend the updates will automatically download and install. All we need to do is go around on the Monday morning and reboot all of the centrals as well as the Primary Server.

You will have to liaise with the clinical staff before you reboot their central.

To reboot a central, simply click on the Philips icon in the top left of the screen, then click reboot on the right hand side.

To reboot the Primary Server, remote into the server >Click windows update icon> Install > Then reboot to update.

Email JL and ask him to reboot his Tamworth Primary server

Email Troy and ask him to reboot the central at Muswellbrook.

Email Pedram and ask to reboot the central in Armadale

After couple of days Remote login to WSUS > All Updates (Left side)> Select status (Failed or needed)> Refresh > See if all the updates were installed

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|  | cid:image001.png@01D6C281.F8727A30 | **SCHEDULED MAINTENANCE** |  |
|  | **Start**  Monday, 14th December, one hour window once commenced  **Estimated Restoration time**  Monday, 14th December 12:00 pm  **Contact**  HNELHD BIOMEDICAL Services 49213153 | **System**  Philips patient monitoring  **Services affected**  The Belmont Philips healthcare PIC IX Central monitoring and Database systems require restarting to apply software updates.  This maintenance procedure will contain short periods of Data outage for the MX40 telemetry devices while the Centrals are restarting.  During this time of outage the MX40 ECG telemetry, MX450 and MX700 devices will not be seen at central monitors but will switch to Local mode monitoring where local (MX40 on board) alarms will be enabled.  Whilst the database server is restarting central monitors might display alarm/error messages on their screen. However they will switch to local mode as well & patient monitoring should not be effected.  The biomedical team will liaise with the Belmont clinical teams currently using the Philips Healthcare monitoring systems.  These wards include…   * Surgical Ward * CCU * Medical Ward   At the completion of the maintenance outage MX40 Telemetry devices will automatically re assign to their central stations and local mode monitoring will be disabled.  All Philips healthcare Bedside monitoring will continue as normal.  Please disseminate this detail to your clinical teams.  **Maintenance description**   * Specific Philips certified Windows updates will be applied upon restart |  |
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